



Residential Service Agreement

Full Name _____ Email Address _____

Service Address _____

City _____ State _____ Zip Code _____

Billing Address _____

City _____ State _____ Zip Code _____

Phone: Home _____ Cell _____ Work _____

Property Information:

Do you give City of Chanute and its agents consent to install fiber lines, boxes and devices at the residence? Yes / No

Service pricing applies as follows.

The City fiber speed is up to 1,000 megabits per second, data is unlimited. The cost is \$75.00 per month with a month to month agreement. The agreement can be cancelled at any time.

Cancellation of fiber service by customer will require a \$100 reconnect fee.

Customer Responsibility

Customers agree to Chanute's Acceptable Use Policy (AUP) which is available on the City's Chanute.org website, to help assure the integrity, security, reliability and privacy of the City of Chanute's network, systems, products, services, server hosting facilities and data contained therein (collectively, the "Chanute Infrastructure"). All users of the Chanute Infrastructure are required to comply with this policy and all applicable laws and regulations in full, in addition to all terms and conditions of applicable agreements, and any additional policies that may be applicable to a specific service offered by Chanute, as well as for providing assistance to the City of Chanute in investigating and resolving any issue. Customers of the City are responsible for immediately reporting to the City of Chanute any issue that could compromise the stability, service or security of any user or system connected to the Chanute Infrastructure. Please read our Terms and Conditions which are also posted on the City's Chanute.org website.

Customer Acceptance

Customer Signature

Date