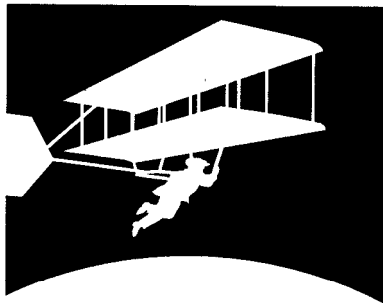


# CITY OF CHANUTE

## Department of Utilities

### Utility Information Rates and Fees



**Chanute**  
a TRADITION of INNOVATION

Updated January, 2017

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#### Utility Payment Options

1. Automatic Bank Draft
2. U.S. Mail
3. Drop Boxes Located At:
  - \* North Side - Memorial Building
  - \* West Side Parking - Memorial Building
4. Bank of Commerce
  - \* Main Bank
  - \* 3 Drive-Ins
5. Utility Business Office
6. Community National Bank
  - \* Main Bank
  - \* 2 Drive-Ins

(1)

THE CITY OF CHANUTE  
P.O. BOX 723  
Chanute, Kansas 66720

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EMERGENCY NUMBER  
#911  
Police-Fire-Ambulance-Sheriff

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MEMORIAL BUILDING  
101 S. Lincoln

431-5210  
City Manager

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431-5217  
City Clerk

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431-5200  
Utility Business Office

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431-5291  
Engineering-Building Inspector

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431-5768  
Police (Non-Emergency Calls)

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431-5768  
Fire (Non-Emergency Calls)

GENERAL INFORMATION

Initial Service fees \$10.00 per meter

Transfer fees \$10.00 per meter

Plus taxes

\*\*\*\*\*

Bills are due on receipt and must be paid prior to the 14th day after billing to avoid being delinquent. Payments received after the due date are subject to a 5% late charge.

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Delinquent Reconnect Fees During Working hours \$10.00  
After Working hours \$75.00

Plus Taxes

\*\*\*\*\*

Termination notices for non-payment are sent by first class mail.

\*\*\*\*\*

Service may be refused or discontinued when the customer misrepresents his or her identity or otherwise intentionally provides false information for the purpose of obtaining utility services from the city.

\*\*\*\*\*

GENERAL INFORMATION

All charges for utility services shall be the responsibility of the applicant or person in whose name the account is carried by the utility business office. In addition, any adult person residing at the location receiving the utility service shall be equally responsible for payment.

\*\*\*\*\*

Access to meters, utility equipment.

It is unlawful for a consumer to deny admittance to the premises of such consumer, during reasonable hours, to any employee of the utility departments for the purpose of meter reading, examination of pipes, lines, equipment and connections of the utility service. Any utility service which is misused may be disconnected.

\*\*\*\*\*

Leaks-Customers' & owner/landlords' responsibilities.

Customers and owners of leased or rented premises served by city utilities shall keep service pipes, lines, equipment and connections in such condition as to avoid leaks. In the event such person shall permit such leakage, service of such utility may be discontinued until such leak has been repaired.

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Please check with our billing office for the scheduled billing date of your address.

DEPOSIT POLICY

1. A deposit for a new customer is equal to one month average utilities at the address they are moving in to. A new customer is any person who has not had utilities in the City of Chanute in the last year.
2. A deposit for a customer who has a prior history of bad debt with the city will be required to have a deposit equal to the two highest bills at that address in the last year.
3. Any customer who is on our turn off list will be required to have a deposit equal to a two month average. If they do not have an adequate deposit, one will be added to their account.
4. Half of all deposits must be paid up front. The second half should be paid the following month. If the customer requests for an extension, they may be allowed to make payments on the second half of their deposit for a maximum of 6 months and must pay a minimum of \$25 per month. If the deposit agreement is not followed, the customer must pay the deposit in full or be eligible for turn off.
5. Commercial and Industrial Security Deposits  
Each applicant for utility service to commercial or industrial accounts shall furnish and pay a deposit to the utility office of the city prior to the furnishing of any utility service in an amount to be determined and estimated to be approximately equivalent to the average utility charges which can be reasonable anticipated to be incurred in a 2 month period by the particular applicant at such location.

GAS RATES

INSIDE CITY LIMITS.....\$10.00 Base
FLAT RATE..... 2.10/mcf
OUTSIDE CITY LIMITS..... 10.00 Base
FLAT RATE..... 3.10/mcf

Bills subject to fuel cost increase or decrease which varies monthly.

\*\*\*\*\*

GAS TAP FEES

Table with 2 columns: METER SIZE, CHARGES AT TIME OF INSTALLATION. Rows include 1 Inch (\$275.00), 1 1/2 Inch (385.00), and 2 Inch (2,000.00).

Larger connections will be actual cost but in no case less than above stated charges.

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TROUBLE CALLS FOR GAS

8:00 AM - 5:00 PM / Monday-Friday
431-5250 or 431-5251

Weekends, Nights & Holidays
431-5270

ELECTRIC RATES

General Rates.....\$ 5.00 single phase
25.00 three phase

Starting on January 1, 2017

All KWH's

Commercial 0.0490 cents per KWH
Industrial 0.0465 cents per KWH
Residential 0.0630 cents per KWH

All Electric customers outside corporate city limits an additional one cent charge per KW.

Bills subject to fuel adjustment increase or decrease which varies monthly.

\*\*\*\*\*
All industrial and commercial customers are subject to demand billing. After the initial billing month the demand billing is the highest demand established in any 15 minute period during the billing month but not less than 80% of the highest demand billed during the preceding eleven months.

1/15/01 to 1/15/02 to 1/15/03 to
1/14/02 1/14/03 1/14/04

Demand Charges..\$1.55/KW \$1.61/KW \$1.66/KW

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ELECTRIC CONNECTION FEES

Permanent Meter Installation \$ 5.00/Meter
Temporary Meter Installation 10.00/Meter
Plus Taxes

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TROUBLE CALLS FOR ELECTRIC

431-5270 or 431-5271

WATER RATES

9/01/15 1/01/17 1/01/18  
 -12/31/16 -12/31/17 -12/31/18

INSIDE CITY LIMITS

Cost Per 100 CF..... 4.05 4.20 4.35  
 Meter Charge 4.00 4.00 4.00  
 Minimum 3.00 3.00 3.00

OUTSIDE CITY LIMITS

Cost Per 100 CF..... 5.75 5.90 6.05  
 Meter Charge 5.50 5.50 5.50  
 Minimum 4.50 4.50 4.50

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WATER TAP FEES

| METER SIZE | CHARGES AT<br>INSTALLATION |
|------------|----------------------------|
| 5/8 Inch   | \$ 275.00                  |
| 1 Inch     | 365.00                     |
| 1 1/2 Inch | 660.00                     |
| 2 Inch     | 850.00                     |
| 4 Inch     | 1,320.00                   |
| 6 Inch     | 1,530.00                   |
| 8 Inch     | 1,855.00                   |

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WATER SERVICE CONNECTIONS  
FOR FIRE PROTECTION

| SERVICE CONNECTION<br>SIZE | CHARGES<br>(Per Month) |
|----------------------------|------------------------|
| 4 Inch                     | \$ 5.00                |
| 6 Inch                     | 15.00                  |
| 8 Inch                     | 30.00                  |

Plus 50% surcharge if outside of city limits

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TROUBLE CALLS FOR WATER

8:00 AM - 5:00 PM / Monday-Friday  
431-5250 or 431-5251

Weekends, Nights & Holidays  
431-5270

SEWER TAP CHARGES

Application fee to tap into sewer \$ 5.00  
 Service connection or tap fee 50.00

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Residential Customers will be charged a monthly base rate as shown below, plus \$1.58 per 100 cubic feet of your average monthly water usage.

| YEAR | BASE CHARGE | USAGE CHARGE |
|------|-------------|--------------|
| 2014 | \$14.64     | \$1.58       |
| 2015 | \$18.64     | \$1.58       |
| 2016 | \$22.64     | \$1.58       |
| 2017 | \$26.64     | \$1.58       |
| 2018 | \$30.64     | \$1.58       |
| 2019 | \$34.64     | \$1.58       |

The amount of water usage for residential service shall be determined as follows:

The average monthly water usage for each residential customer shall be calculated from the customer's three (3) normal monthly billings occurring between November 15th and February 15th. The basis so established shall be used in rendering sewage service bills beginning the 15th of March following the establishment of the basis and shall be used until the following March 14th. A new basis shall be established each year from the customer's three (3) normal monthly billings occurring between November 15th and February 15th.

The basis for those residential customers not having three (3) normal monthly billings at their current service account between November 15th and February 15th from which to calculate the average monthly water usage shall be the average monthly water usage billed for all residential accounts between the preceding November 15th and February 15th, as calculated by the City Utility Office.

Commercial & Industrial Customers basis shall be determined by the current monthly water usage by the particular applicant.

TRASH COLLECTION

Residential: Dwelling unit \$14.96 per month per unit.  
See map for scheduled service or phone  
431-5200 for your address schedule.

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Commercial & Industrial:

| Collections Per Week | One Yard Container | Two Yard Container | Three Yard Container |
|----------------------|--------------------|--------------------|----------------------|
| 1                    | \$ 44.08           | \$ 59.08           | \$ 75.08             |
| 2                    | 74.08              | 101.08             | 129.08               |
| 3                    | 104.08             | 143.08             | 183.08               |
| 4                    | 134.08             | 185.08             | 237.08               |
| 5                    | 164.08             | 227.08             | 291.08               |

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Landfill - East 14th Street 431-5268

Monday through Friday 8:00 AM - 5:00 PM  
Saturdays 8:00 AM - 12:00 PM

Minimum Charge . . . . . \$ 5.00  
Rate per ton . . . . . \$40.00

(Plus state solid waste fee - currently \$1.00/ton)

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"KEEP CHANUTE CLEAN" DUMPSTER PROGRAM

Was updated March, 2016 so that residents, homeowners or renters, can request/receive a dumpster. Residents can use the dumpster service free of charge twice a year per address.

