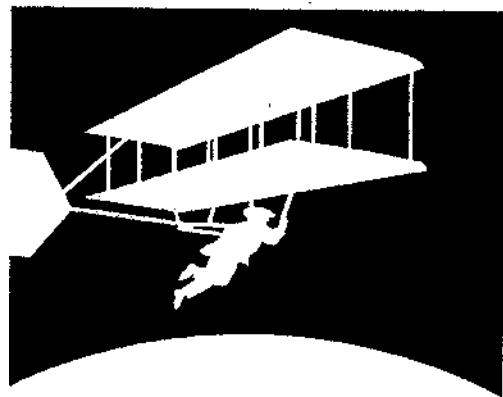


**CITY OF CHANUTE**

**Department of Utilities**

**Utility Information  
Rates and Fees**



**Chanute**

*a TRADITION of INNOVATION*

Updated October, 2025

## INDEX

<b>Title</b>	<b>Page</b>
<b>Key Telephone Numbers</b>	<b>2</b>
<b>General Information</b>	<b>3-5</b>
<b>Gas</b>	<b>6</b>
<b>Electric</b>	<b>7</b>
<b>Water</b>	<b>8</b>
<b>Sewer</b>	<b>9</b>
<b>Trash</b>	<b>10</b>
<b>Map (Trash pick-up schedule)</b>	<b>11</b>

## UTILITY PAYMENT OPTIONS

1. **Automatic Bank Draft**
2. **U.S. Mail**
3. **Drop Boxes Located At:**
  - \* North Side - Memorial Building
  - \* West Side Parking - Memorial Building
4. **Bank of Commerce**
  - \* Main Bank
  - \* 3 Drive-Ins
5. **Utility Business Office**
6. **Community National Bank**
  - \* Main Bank
  - \* 2 Drive-Ins

THE CITY OF CHANUTE  
P.O. BOX 723  
Chanute, Kansas 66720

\*\*\*\*\*

**EMERGENCY NUMBER**  
**#911**  
**Police-Fire-Ambulance-Sheriff**

\*\*\*\*\*

**MEMORIAL BUILDING**  
**101 S. Lincoln**

**620-431-5210**  
**City Manager**

\*\*\*\*\*

**620-431-5217**  
**City Clerk**

\*\*\*\*\*

**620-431-5200**  
**Utility Business Office**

\*\*\*\*\*

**620-431-5291**  
**Community Services-Building Inspector**

\*\*\*\*\*

**620-431-5768**  
**Police (Non-Emergency Calls)**

\*\*\*\*\*

**620-431-5768**  
**Fire (Non-Emergency Calls)**

## GENERAL INFORMATION

Initial Service fees	\$10.00 per meter
Transfer fees	\$10.00 per meter
	Plus, taxes

\*\*\*\*\*

Bills are due on receipt and must be paid prior to the 14th day after billing to avoid being delinquent. Payments received after the due date are subject to a 5% late charge.

\*\*\*\*\*

Delinquent Reconnect Fees during Working hours	\$10.00
After Working hours	\$75.00
	Plus, taxes

\*\*\*\*\*

Termination notices for non-payment are sent by first class mail.

\*\*\*\*\*

Service may be refused or discontinued when the customer misrepresents his or her identity or otherwise intentionally provides false information for the purpose of obtaining utility services from the city.

\*\*\*\*\*

## GENERAL INFORMATION

All charges for utility services shall be the responsibility of the applicant or person in whose name the account is carried by the utility business office. In addition, any adult person residing at the location receiving the utility service shall be equally responsible for payment.

\*\*\*\*\*

### Access to meters, utility equipment.

It is unlawful for a consumer to deny admittance to the premises of such consumer, during reasonable hours, to any employee of the utility departments for the purpose of meter reading, examination of pipes, lines, equipment and connections of the utility service. Any utility service which is misused may be disconnected.

\*\*\*\*\*

### Leaks-Customers' & owner/landlords' responsibilities.

Customers and owners of leased or rented premises served by city utilities shall keep service pipes, lines, equipment and connections in such condition as to avoid leaks. In the event such person shall permit such leakage, service of such utility may be discontinued until such leak has been repaired.

\*\*\*\*\*

Please check with our billing office for the scheduled billing date of your address.

## DEPOSIT POLICY

1. A deposit for a new customer is equal to one-month average utilities at the address they are moving in to. A new customer is any person who has not had utilities in the City of Chanute in the last year.
2. A deposit for a customer who has a prior history of bad debt with the city will be required to have a deposit equal to the two highest bills at that address in the last year.
3. Any customer who is on our turn off list will be required to have a deposit equal to a two-month average. If they do not have an adequate deposit, one will be added to their account.
4. Half of all deposits must be paid up front. The second half should be paid the following month. If the customer requests for an extension, they may be allowed to make payments on the second half of their deposit for a maximum of 6 months and must pay a minimum of \$25 per month. If the deposit agreement is not followed, the customer must pay the deposit in full or be eligible for turn off.
5. Commercial and Industrial Security Deposits Each applicant for utility service to commercial or industrial accounts shall furnish and pay a deposit to the utility office of the city prior to the furnishing of any utility service in an amount to be determined and estimated to be approximately equivalent to the average utility charges which can be reasonable anticipated to be incurred in a two-month period by the particular applicant at such location.

## GAS RATES

INSIDE CITY LIMITS ..... \$20.00 Base  
FLAT RATE ..... 2.10/mcf

OUTSIDE CITY LIMITS ..... \$20.00 Base  
FLAT RATE ..... 3.10/mcf

Bills subject to fuel cost increase or decrease  
which varies monthly.

\*\*\*\*\*

## GAS TAP FEES

METER SIZE	CHARGES AT TIME OF INSTALLATION
1 Inch	\$ 275.00
1 1/2 Inch	385.00
2 Inch	2,000.00

Larger connections will be actual cost but in no  
case less than above stated charges.

\*\*\*\*\*

## TROUBLE CALLS FOR GAS

8:00 AM - 4:00 PM / Monday-Friday  
620-431-5250

Weekends, Nights & Holidays  
620-431-5270

## ELECTRIC RATES

### ELECTRIC METER CHARGES

Residential .....	\$10.00
Residential (Outside City Limits)	\$15.00
Commercial .....	\$25.00
Industrial .....	\$85.00

Starting on October 1, 2025

### All KWH's

Commercial	0.0750 cents per KWH
Industrial	0.0700 cents per KWH
Residential	0.0900 cents per KWH

All Electric customers outside corporate city limits  
an additional one cent charge per KW.

Bills subject to fuel adjustment (FECA Formula)

\*\*\*\*\*  
All industrial and commercial customers are subject to demand billing. After the initial billing month, the demand billing is the highest demand established in any 15-minute period during the billing month but not less than 80% of the highest demand billed during the preceding eleven months.

Demand Charge - \$2.00

\*\*\*\*\*

### ELECTRIC CONNECTION FEES

Permanent Meter Installation	\$ 10.00/Meter
Temporary Meter Installation	\$ 10.00/Meter
	Plus, taxes

\*\*\*\*\*

### TROUBLE CALLS FOR ELECTRIC

8:00 AM - 4:00 PM / Monday - Friday 620-431-5250

Weekends, Nights & Holidays 620-431-5270

## WATER RATES

### INSIDE CITY LIMITS

Cost Per 100 CF...	\$6.80
Meter Charge	\$30.00

### OUTSIDE CITY LIMITS

Cost Per 100 CF...	\$8.60
Meter Charge	\$35.00

\*\*\*\*\*

### WATER TAP FEES

METER SIZE	CHARGES AT INSTALLATION
5/8 Inch	\$ 275.00
1 Inch	365.00
1 1/2 Inch	660.00
2 Inch	850.00
4 Inch	1,320.00
6 Inch	1,530.00
8 Inch	1,855.00

\*\*\*\*\*

### WATER SERVICE CONNECTIONS FOR FIRE PROTECTION

SERVICE CONNECTION	CHARGES (Per Month)
SIZE	
4 Inch	\$ 5.00
6 Inch	15.00
8 Inch	30.00
Plus 50% surcharge if outside of city limits	

\*\*\*\*\*

**TROUBLE CALLS FOR WATER**  
8:00 AM - 4:00 PM / Monday-Friday  
620-431-5250

**Weekends, Nights & Holidays**  
620-431-5270

## SEWER TAP CHARGES

Application fee to tap into Sewer	\$ 5.00
Service connection or tap fee	\$50.00

\*\*\*\*\*

Residential Customers will be charged a monthly base rate as shown below, plus \$1.58 per 100 cubic feet of your average monthly water usage.

YEAR	BASE CHARGE	USAGE CHARGE
2014	\$14.64	\$1.58
2015	\$18.64	\$1.58
2016	\$22.64	\$1.58
2017	\$26.64	\$1.58
2018	\$30.64	\$1.58
2019	\$34.64	\$1.58
2020	\$35.14	\$1.58

The amount of water usage for residential service shall be determined as follows:

The average monthly water usage for each residential customer shall be calculated from the customer's three (3) normal monthly billings occurring between November 15th and February 15th. The basis so established shall be used in rendering sewage service bills beginning the 15th of March following the establishment of the basis and shall be used until the following March 14th. A new basis shall be established each year from the customer's three (3) normal monthly billings occurring between November 15th and February 15th.

The basis for those residential customers not having three (3) normal monthly billings at their current service account between November 15th and February 15th from which to calculate the average monthly water usage shall be the average monthly water usage billed for all residential accounts between the preceding November 15th and February 15th, as calculated by the City Utility Office.

Commercial & Industrial Customers basis shall be determined by the current monthly water usage by the particular applicant.

## TRASH COLLECTION

Residential: Dwelling unit \$23.37 per month per unit.

See map for scheduled service or phone

620-431-5200 for your address schedule.

\*\*\*\*\*

### Commercial & Industrial:

Collections Per Week	One Yard Container	Two Yard Container	Three Yard Container
1	\$49.28	\$ 64.28	\$ 80.28
2	\$79.28	\$106.28	\$134.28
3	\$109.28	\$148.28	\$188.28
4	\$139.28	\$190.28	\$242.28
5	\$169.28	\$232.28	\$296.28

\*\*\*\*\*

Landfill - 2201 East 14th Street      620-431-5268

Monday through Friday      8:00 AM - 5:00 PM  
Saturday      8:00 AM - 12:00 PM

Minimum Charge      \$ 5.00  
Rate per Ton      \$60.00

(Plus, state solid waste fee - currently \$1.00/ton)

\*\*\*\*\*

### KEEP CHANUTE CLEAN" DUMPSTER PROGRAM

Was updated March, 2016 so that residents, homeowners or renters, can request/receive a dumpster. Residents can use the dumpster service free of charge twice a year per address.

