

I have received, read, understand, and agree with the Terms of Agreement for Utility Service.

Printed Name _____ Signature _____ Date _____

Primary Account Holder(s) Name: _____
(Last) (First) (MI)

Service Address: _____

Mailing Address: _____

Phone #: _____ Work # _____

Place of Employment: _____

Date Connection Wanted: _____ Owner/Landlord Name: _____

In Case of Emergency, Contact: _____
Name Phone #

Service Use: Residential _____ Commercial _____ Industrial _____

I, the undersigned, do hereby agree to pay the City of Chanute for utility services as specified above, beginning on the date of connection. Payment is to be made monthly within 14 days from the date of billing or within the time specified in Section 3 of the Terms of Agreement. I further state that I am not, nor is any person residing here now, or in the future, in arrears to the City of Chanute for any previous utility bills.

ALL ADULTS LIVING IN THE HOUSEHOLD MUST SIGN THE UTILITY SERVICE CONTRACT

Primary Customer's Printed Name _____

Primary Customer's signature _____

SS# _____ DOB _____

Drivers License or Photo ID # _____

Customer's Printed Name _____

Customer's signature _____

SS# _____ DOB _____

Drivers License or Photo ID# _____

Customer's Printed Name _____

Customer's signature _____

SS# _____ DOB _____

Driver's License or Photo ID# _____

Customer's Printed Name _____

Customer's signature _____

SS# _____ DOB _____

Drivers License or Photo ID# _____

Taken by: _____ Date: _____ Account#: _____

CITY OF CHANUTE
UTILITY SERVICE CONTRACT
TERMS OF AGREEMENT

Welcome to the City of Chanute utility office. Please take a moment to read our terms of agreement for the utility office. If you have any questions, feel free to call us any time at 431-5200.

1. An INITIAL SERVICE FEE shall apply to all residential customers, both new and those transferring service from one location to another, acquiring City of Chanute utility services.
2. Commercial and Industrial accounts will be required to furnish a security deposit adequate to cover 2 months of utility service. All new residential customers will be required to furnish a security deposit adequate to cover one month of utility service.
3. All outstanding utility bills, more than 14 days old, must be paid prior to transferring service from one address to another. All adults living in the household are equally responsible for the utility account, regardless whether their name is on the utility account or not.
4. Payments are due within 14 days following the date of billing. All unpaid account balances will receive a 5% late charge and a delinquent notice. The delinquent notice will inform the customer of the total amount due and advise them of the date their utilities will be turned off due to non-payment. Customers receiving a delinquent notice have the right to a hearing before the Utility Office Supervisor. Any such requests must be made at least 3 days before the scheduled termination date, excluding Saturday, Sunday, and holidays.
5. A reconnection fee for utilities that are disconnected due to delinquency shall be \$10.00 plus tax per terminated utility during regular business hours and \$75.00 plus tax after hours. No utilities disconnected for delinquency will be reconnected on Saturday, Sunday, or a holiday.
6. Other charges, such as yard lights, trash collection, sewer service, or any other applicable charges are declared to be an inseparable part of the total utility bill and are subject to the foregoing collection rules and regulations.